WHAT IS CLAIMED IS:

1. A method of routing a communication originally directed to an original destination to a secondary destination, the original destination and the secondary destination each being one of a voice communication phone number, a fax communication phone number, and an e-mail address, the method comprising:

receiving and storing user profile information provided by a user, the user profile information identifying the secondary destination, the user profile information including routing information associating the original destination with the secondary destination;

converting a communication originally directed to the original destination to a format compatible with the identified secondary destination; and

routing the converted communication to the secondary destination based on the user profile information.

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- 2. The method recited in claim 1, and further comprising transmitting via the Internet at least one web page that provides a means for users to enter the user profile information.
- 3. The method recited in claim 1, wherein the user profile information is received via the 20 Internet.
 - 4. The method recited in claim 1, wherein the secondary destination includes a pager number.
- 5. The method recited in claim 1, wherein the converting step includes at least one of the following steps:

synthesizing a voice communication;

performing optical character recognition on a fax communication;

performing voice recognition on a voice communication; and

performing a text-to-fax conversion on an e-mail communication.

- 6. The method recited in claim 1, wherein the user profile information includes a date range indicating a range of dates for which the user profile information is valid.
- 7. The method recited in claim 1, wherein the user profile information includes a time range indicating a range of times for which the user profile information is valid.
 - 8. A method of routing communications from multiple input sources in multiple formats to multiple output destinations in multiple formats, the method comprising:

defining an incoming voice phone number, an incoming fax phone number, and an incoming e-mail address;

receiving and storing configuration information identifying an outgoing voice phone number, an outgoing fax phone number, and an outgoing e-mail address;

receiving and storing action information identifying a first action to be performed when a voice communication is directed to the incoming voice phone number, a second action to be performed when a fax communication is directed to the incoming fax phone number, and a third action to be performed when an e-mail communication is directed to the incoming e-mail address; and

performing the first action, second action and third action based on the stored action information and the stored configuration information.

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- 9. The method recited in claim 8, wherein the first action is at least one of forwarding the voice communication to the outgoing voice phone number, converting the voice communication to a fax communication and forwarding the fax communication to the outgoing fax phone number, and converting the voice communication to an e-mail communication and forwarding the e-mail communication to the outgoing e-mail address.
- 10. The method recited in claim 8, wherein the second action is at least one of converting the fax communication to a voice communication and forwarding the voice communication to the outgoing voice phone number, forwarding the fax communication to the outgoing fax phone number, and converting the fax communication to an e-mail communication and forwarding the e-mail communication to the outgoing e-mail address.

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- 11. The method recited in claim 8, wherein the third action is at least one of converting the e-mail communication to a voice communication and forwarding the voice communication to the outgoing voice phone number, converting the e-mail communication to a fax communication and forwarding the fax communication to the outgoing fax phone number, and forwarding the e-mail communication to the outgoing e-mail address.
- 12. The method recited in claim 8, and further comprising transmitting via the Internet at least one web page that provides a means for users to enter the configuration information and the action information.
- 13. The method recited in claim 8, wherein the configuration information and the action information is received via the Internet.
- 14. The method recited in claim 8, wherein the configuration information includes an 15 outgoing pager number.
 - 15. The method recited in claim 8, and further comprising performing at least one of voice synthesis, optical character recognition, voice recognition, and text-to-fax conversion, on at least one of the voice communication, the fax communication, and the e-mail communication.
 - 16. The method recited in claim 8, and further comprising receiving and storing date range data indicating a range of dates during which the first action, second action, and third action are to be performed.
 - 17. The method recited in claim 8, and further comprising receiving and storing time range data indicating a range of times during which the first action, second action, and third action are to be performed.

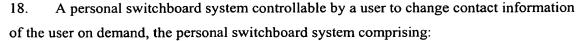
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a storage unit configured to store original contact information associated with the user;

a first receiver configured to receive secondary contact information from the user; a second receiver configured to receive configuration information from the user, the configuration information associating at least a portion of the original contact information with at least a portion of the secondary contact information;

an identifier configured to identify a first communication directed to a communication device identified in the original contact information;

a converter configured to convert the first communication to a converted communication having a format compatible with a communication device identified in the secondary contact information; and

a router configured to route the converted communication to the communication device identified in the secondary contact information based on the configuration information.

- 19. The personal switchboard system recited in claim 18, wherein the original contact information and the secondary contact information each include a voice communication phone number, a fax communication phone number, and an e-mail address
- 20. The personal switchboard system recited in claim 18, and further comprising a transmitter configured to transmit via the Internet at least one web page to permit the user to enter the secondary contact information and the configuration information.
- 21. The personal switchboard system recited in claim 18, wherein the secondary contact information and the configuration information are received via the Internet.
- 30 22. The personal switchboard system recited in claim 19, wherein the secondary contact information includes a pager number.

- 23. The personal switchboard system recited in claim 18, wherein the converter comprises at least one of a voice synthesis system, an optical character recognition system, a voice recognition system and a text-to-fax conversion system.
- 5 24. The personal switchboard system recited in claim 18, wherein the configuration information includes a date range indicating a range of dates for which the configuration information is valid.
- 25. The personal switchboard system recited in claim 18, wherein the configurationinformation includes a time range indicating a range of times for which the configuration information is valid.